



I have used Pro-Pave since 2006 for large projects (500K+ SF shopping plazas - trench and seal) to small projects (sidewalk paver replacements in DC). This group gets proposals out timely, they are efficient with their work, and their work quality is hands-down the best.

One thing I have come to really respect about them is they set expectations from the beginning to ensure their work product comes out well so that the customer is satisfied. They do not operate with a caveat emptor attitude; they stand behind their work and want you to be a repeat customer. Evidenced when they've told me something isn't the right time of year or if what we were looking to achieve under tight funding constraints could come out subpar, they've kindly declined to bid or asked we reconsider; it takes a conscientious company to do that.

All vendors are capable of doing something that wasn't anticipated due to a number of factors; as property managers we hope to work with vendors that will take corrective action without encountering more headaches. Pro-Pave does not moan and groan—their President, Paul Addington, wants you happy, and they will do what it takes. It's been few and far between, but it's important for folks considering this company that even if something didn't come out exactly as you wanted, they will fix it until it's just how you need it.

-- JT Green, Assistant Vice President, [Lincoln Property Company](#)
(September 2015)